

NOCO Natural Gas, LLC (“NOCO”)
 2440 Sheridan Drive
 Tonawanda, New York 14150
 Phone: 1-800-662-6776 Website: www.noco.com
RG&E Natural Gas – Residential Program

Fixed Price

(This page applies to Fixed Price customers only)

Customer Disclosure Statement

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| Price: | You will receive a Fixed Price for the term of your Agreement plus applicable taxes, utility transportation charges and other charges, and fees as set forth in the Terms and Conditions. |
| Fixed or Variable Price and, if variable, how determined | Fixed Price. |
| Length of Agreement and end date | Your agreement is effective for 12 months from your next eligible meter reading and will renew automatically for successive 30 day periods at the then applicable Variable Rate. |
| Process you may use to rescind your Agreement without penalty | You may cancel this Agreement at any time before midnight of the third business day after the day on which you received this Agreement by giving notice to NOCO within such time period by phone, mail or hand delivery to NOCO at the address indicated on your Agreement or by e-mail to CustomerService@noco.com . |
| Amount of cancellation Fee for early termination and method of calculation | If you cancel your Agreement at any time after the rescission period and during any 12 month term in which you are receiving a Fixed Price, you may be charged a flat rate cancellation fee of \$99. This cancellation fee will not apply if you terminate your Agreement by giving 30 days written or verbal notice during any period in which you are receiving a Variable Price. |
| Amount of Late Payment Fee for non-payment and method of cancellation | Since NOCO does not process your bill, we do not charge a late payment fee. However, if you do not make timely payments, RG&E may choose to impose its own late payment fee. |
| Provisions for renewal of your Agreement | Your Agreement automatically renews for successive 30 day periods after the initial term at the then applicable Variable Rate and may be terminated giving 30 days written or verbal notice to NOCO. You may terminate your Agreement without penalty by giving 30 days written or verbal notice during any period in which you are receiving a Variable Price. |
| Conditions under which savings are guaranteed | Not Applicable. |