

NOCO Natural Gas, LLC (“NOCO”)
 2440 Sheridan Drive
 Tonawanda, New York 14150
 Phone: 1-800-662-6776 Website: www.noco.com
 RG&E Natural Gas – Residential Program

Variable Price
 (This Page applies to Variable Price Customers only)
Customer Disclosure Statement

Price:	Your VARIABLE PRICE is indexed to RG&E’s monthly retail rate per Therm plus applicable Taxes and Utility transportation and other charges and fees as set forth in the Terms and Conditions.
Fixed or Variable Price, and	<p>Your VARIABLE PRICE is indexed to RG&E’s monthly retail rate per Therm plus applicable Taxes and Utility transportation and other charges and fees as set forth in the Terms and Conditions.</p> <p>You also have the option to lock in a 12 month FIXED PRICE at any time. If you elect to do so, you will pay a fixed price per Therm as agreed upon at the time you lock-in your fixed price.</p>
Length of Agreement and end date	Your agreement term commences on your next eligible switch date and will continue on a month-to-month basis.
Process you may use to rescind your agreement without penalty	You may cancel this Agreement at any time before midnight of the third business day after the day on which you received this Agreement by giving notice to NOCO within such time period by phone, mail or hand delivery to NOCO at the address indicated on your Agreement or by e-mail to CustomerService@noco.com .
Amount of Cancellation Fee for early termination and method of calculation	<p>NOCO’s variable price program has no Cancellation fee.</p> <p>If you lock in a Fixed Price and you cancel your agreement after the rescission period and during any 12 month term in which you are receiving a Fixed Price, you may be charged a flat rate cancellation fee of \$99.</p>
Amount of Late Payment Fee for non-payment and method of calculation	Since NOCO does not process your bill, we do not charge a late payment fee. However, if you do not make timely payments, RG&E may choose to impose its own late payment fee.
Provisions for renewal of your Agreement	Your Agreement automatically renews for successive thirty (30) day periods at the then applicable Variable Price and may be terminated by giving thirty (30) days written or verbal notice to NOCO.
Conditions under which savings are guaranteed	Not Applicable